

## **Cancellation Policy/No Show Policy For Doctor Appointments and Procedures**

### **1. Cancellation/No Show Policy for Doctor Appointment**

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit, due to a seemingly "full" appointment book. **Excessive late cancellations/No Show can result in dismissal from the practice.**

**If an appointment is not cancelled at least 24 hours in advance you will be charged a twenty five (\$25) fee; this will not be covered by your insurance company.**

### **2. Scheduled Appointments**

We understand that delays can happen however, we must try to keep the other patients and doctors on time. **If a patient is 15 minutes past their scheduled time, we will have to reschedule the appointment.**

### **3. Cancellation/No Show Policy for Procedures**

Due to large block of time needed for procedures, last minute cancellations cause problems and added expenses for the office. **If the procedure is not cancelled at least 24 hours in advance you will be charged a one hundred dollar (\$100) fee; this will not be covered by your insurance company.**

### **4. Account Balances**

We will require that patients pay their account balances to zero (0) prior to receiving further services by our practice.

Patients who have questions about their bills or who would like to discuss a payment plan option may call and ask to speak to the Practice Manager with whom they can review their account and concerns.

**Patients with balances over \$100 must make payment arrangements prior to future appointments being made.**